



VendingMiser Troubleshooting Guide Rev. 2.0

LED Operation Codes on VendingMiser Controller

Green LED Operation

- On Unit OK
- Off Unit Failure

Red LED Operation – Occupancy

- On Occupancy Detected
- Off No Occupancy Detected

Amber LED Operation - Compressor

- On Compressor ON
- Blinking Compressor ON-Power Off Delayed
- Off Compressor OFF

All three LED's blinking together

The VendingMiser has not detected a compressor cycle in over 8.5 hours. The vendor may need service to correct.

LED Operation Codes on Occupancy Sensor

Green LED Operation

- On Occupancy detected
- Off No Occupancy detected

Red LED Operation

- On No compressor cycles in last 8.5 hours
- Off Normal machine operation

Event	Likely Cause	Recommended Action
Green LED status light on the controller not on	<ol style="list-style-type: none"> 1. VendingMiser is unplugged 2. Circuit breaker has tripped 3. VendingMiser controller has failed 	<ol style="list-style-type: none"> 1. Plug the VendingMiser into an outlet 2. Reset circuit breaker 3. Replace VendingMiser controller
Green LED in motion sensor not responding to movement in its field of view	<ol style="list-style-type: none"> 1. Sensor is upside down 2. Phone Cord to controller is unplugged 3. Phone Cord to controller is cut or damaged 	<ol style="list-style-type: none"> 1. Ensure sensor is placed right side up – check writing on back of sensor 2. Plug in sensor to controller 3. Replace sensor
Vending machine does not power up when approached	<ol style="list-style-type: none"> 1. Ensure sensor can “see” area in front of vendor 2. Ensure sensor is right side up 3. Ensure Green LED on controller is on 4. Ensure sensor is plugged in and operational 5. Ensure VendingMiser is plugged in, and vendor is plugged into controller 	<ol style="list-style-type: none"> 1. Reposition as needed 2. Verify label on rear is right side up 3. If not, replace controller 4. Plug in sensor 5. Plug in as needed
All LEDs flashing on controller	<ol style="list-style-type: none"> 1. Compressor has not cycled for over 8.5 hours 	<ol style="list-style-type: none"> 1. Notify vendor’s maintenance hot line if condition does not clear in 24 hours
Red LED in motion sensor is on	<ol style="list-style-type: none"> 1. Compressor has not cycled for over 8.5 hours 	<ol style="list-style-type: none"> 1. Notify vendor’s maintenance hot line if condition does not clear in 24 hours